



## NEXT GENERATION FIELD SERVICE MANAGEMENT TECHNOLOGY IS HERE!

In a fast-paced dynamic environment NEXUS FS™ is the perfect solution to deliver world-class field services to your customers.

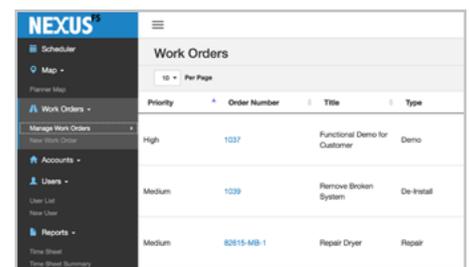
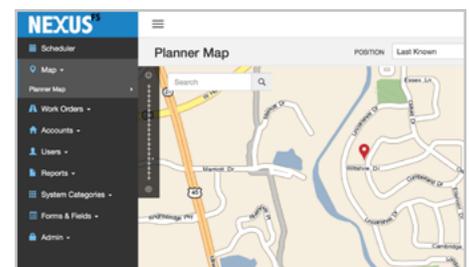
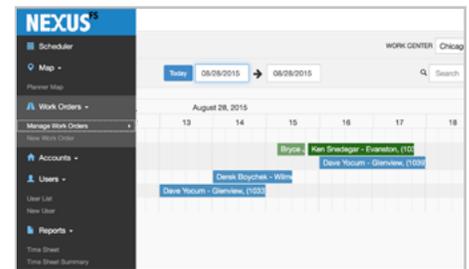
In competitive service-based markets every advantage counts. In an ideal world your business would have access to a comprehensive set of field service management tools, available in the cloud, for low cost, that can scale with demand.

That day has arrived with the introduction of NEXUS FS™.

NEXUS FS™ is an end-to-end field service management solution that utilizes the latest mobile technologies enabling any size of business to deliver efficient field-based maintenance, repair and installation services.

Leveraging the power of the cloud, this all-in-one platform will help reduce your business's overhead costs and deliver a superb customer experience.

NEXUS FS™ is advanced, comprehensive, controllable and future-proofed. It can help you organize field-based resources to be at the right place, on time, with the right information, tools and parts to get the job done the first time. If you employ or contract at least ten field workers, NEXUS FS™ is the right solution to take your business to the next level and help you sustain a competitive advantage at a low cost.



NEXUS FS™ is a comprehensive field service management platform that increases customer satisfaction, improves field worker productivity and collaboration, reduces operating costs, and boosts cash-flow across a multitude of industries

# Complete field service functionality

NEXUS FS™ is a complete solution with work order management, scheduling, dispatch, mapping, timesheet reporting, and invoicing all built into an easy-to-use interface. NEXUS FS™ is a ready-to-use product that requires no specialized or technical skills to use it; once signed-in you're quickly on your way to delivering excellent field service.

What's more, as new functionality becomes available, it is simply applied and instantly accessible to your business. NEXUS FS™ is the ultimate in future-proofed field service management technology.

## > Work Order Management



Create and manage job description, location, priority, job type, job duration, and status so that that you know the current position of any work order at any time.

## > Mobile Applications



Utilizing cutting-edge mobile technology to delivers job/activity management, job schedule, inventory management, parts information, schematic diagrams, timesheets, signature capture, photo capture, mapping, note-taking, estimates and payments, customer surveys, and offline working capabilities.

## > Scheduling



No matter the complexity of your business, NEXUS FS™ can schedule your field resources efficiently, based on many complex factors such as location, skills and Service Level Agreements (SLAs). You can also react to planned and unplanned events with an easy-to-use graphical Gantt interface.

## > Parts and Asset Management



NEXUS FS™ houses assets information and parts stock data for each field truck with the ability to assign tasks, notes and part to an asset, intelligently move a part to a job, keeping your parts stock data accurate. The parts and asset management module does require integration or a supplemental PS engagement for implementation.

## > Geolocation reporting



Is there a dispute with a customer regarding when – or if – the field worker arrived? Or do you need to support lone workers? NEXUS FS™ offers an easy resolution to these challenges by providing a graphical, map-based, audit trail of location.

## > Industry-leading flexibility



You will be able to configure NEXUS FS™ quickly and cost-effectively to meet your business's needs. Create and manage account information, work order types, work order statuses, product codes, job completion/incompletion codes and user profiles based on your specific requirements, with no coding.

## NEXUS FS™ is provided by ServicePower

ServicePower provides connected field services solutions that bring together the customer and the dispatch center, technician, claims and warranty processes, parts, the contracted workforce, assets, mobility, business intelligence, and social collaboration. ServicePower connects all aspects of the field service value chain through the use of innovative technology that accelerates business efficiency gains and customer satisfaction while reducing costs. ServicePower is uniquely positioned to offer connected field services solutions on one underlying and consistent platform. This is the ServicePower difference.

# NEXUS<sup>FS</sup>

Making Service Work

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